Web Shop GROB⁴Care

Important functions and basic set-up

Content

Any questions and need for support?

GROB-WERKE GmbH & Co. KG

Industriestraße 4
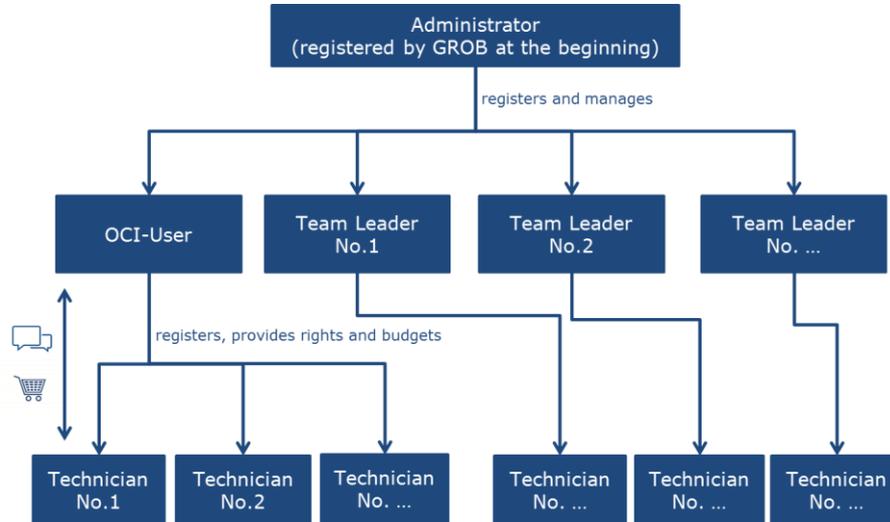
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1. Basic set-up of the Web Shop

The Web Shop aligns to your corporate structure and your purchasing process and guarantees a maximum of flexibility.

You are able to create any number of people in the Web Shop. Every added person will be informed automatically and is able to give itself a password.

The Administrator 👑 can register both Team Leader 👤 and Technicians👤.

A Team Leader can only register Technicians.

		Name		E-Mail-Adresse	Status		
⊟	👑	Sandra	Mendler	GROB4Care.support@grobgroup.com	Bestätigt	👤+	
⊟	👤	Einkaufs	Leiter	einkaufs.leiter@fdi.de	Unbestätigt	👤+	Details
	👤	Sarah	Müller	sarah.müller@grob.de	Unbestätigt		Details

Both Administrator and Team Leader can provide rights and budgets for the Technicians.

User structure: Sarah Müller

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User permissions

☑ Allowed to order
☐ Activate approval procedure
☐ Show no prices

Save

Budget

☐ Active

	Total:		Budget used	Available
Annual budget:	0	€	0,00 €	not defined
Monthly budget:	0	€	0,00 €	not defined
Weekly budget:	0	€	0,00 €	not defined
Daily budget:	0	€	0,00 €	not defined
Budget per order:	0	€		

2. Virtual presentation of all production units

You get an exclusive overview of the total of your machines. If there is a change in your machinery, you can communicate this via delete flag.

Every machine contains the complete part list including drawings and photos.

3. Current availabilities and individual customer prices

The Web Shop displays your individual customer price as well as stock.

4. Swift order

In the swift order, you can enter as many materials with indication of quantity as you like and process them in a collected way. This also works with „Copy+Paste" from an Excel table. (1st column: quantity, 2nd column: material number)

Alternatively, you can select a memory list and have it displayed.

5. Extensive search functions

The integrated spare part catalog offers further search functions.
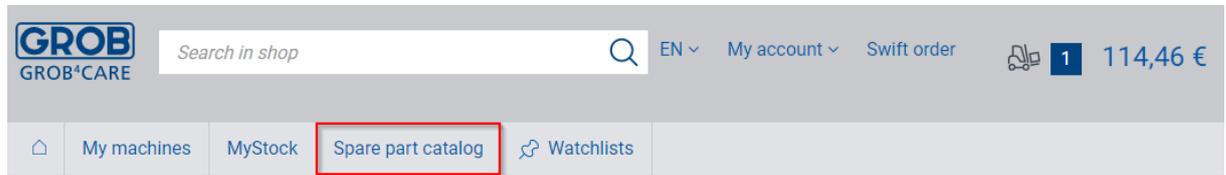
Every drawing has been equipped with hot spots. By selecting such a hot spot on the drawing, the catalog automatically marks the corresponding ass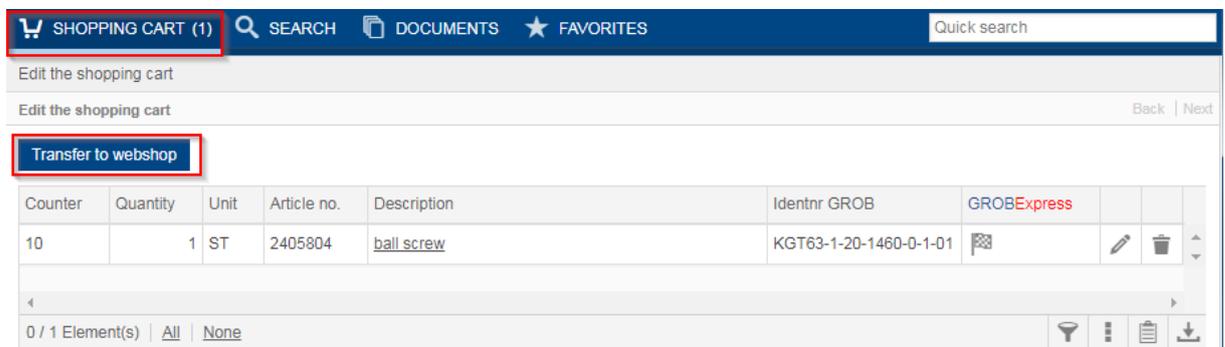embly or the spare part. Vice versa by selecting an assembly in the part list, it will be marked in the drawing. The part lists can be exported as an excel-sheet and - with or without the drawing - as a pdf-document.
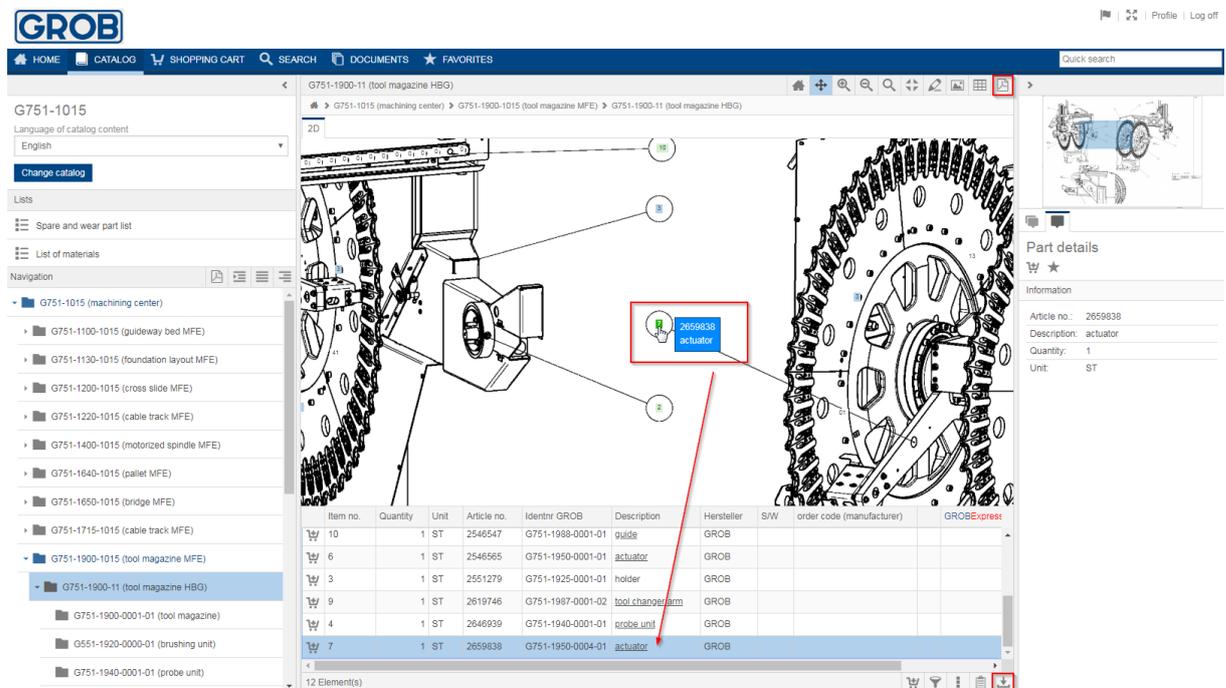
The search within the spare part catalog offers efficient possibilities for a fast identification of the right spare part and for evaluation over the whole machinery.
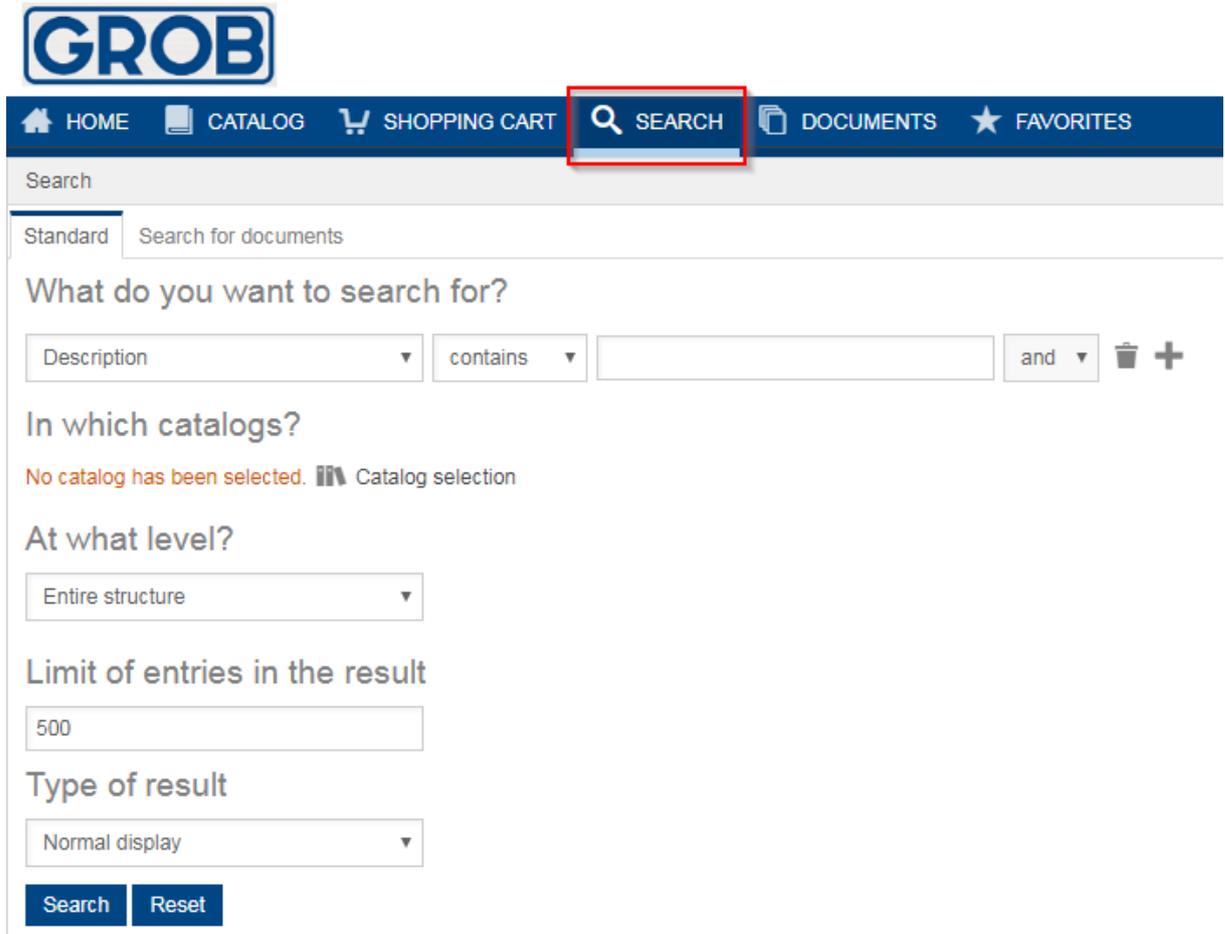
In the spare part catalogue the assemblies or spare parts can be placed in the shopping cart, whose content can be transfered to the Webshop to continue the shopping process or to safe items in individual watch lists.

6. Offer enquiry in the shopping cart

You have got the possibility to request a non-binding offer in the shopping cart. For this purpose, you add material to the enquiry with or without a price.

Then, you can request a non-binding offer for the whole selection in the shopping cart. The offer enquiry is regardless the order authorization.

You get the offer in form of an e-mail from our office clerk.

All offers can be looked into on „My enquiries".

7. Integration of the Web Shop into your order system

The standard OCI (Open Catalog Interface) interface from GROB integrates the Web Shop GROB4Care into your ERP system.

Your benefits:

- Transfer of your Web Shop shopping cart into your ERP system
- Time saving thanks to process automation
- Simplification
- All prices at a glance
- Current availabilities

Possible process from the maintenance's point of view:

Possible process from the purchaser's point of view: